**Invitation and Instructions to Tender –**

**Provision and Ongoing Support of a Digital Identity Solution**

**Tender Ref: CP17/05/532**

# Statement of Requirements – Compliance Schedule

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| **Confidentiality Statement** |
| The information contained within this Invitation To Tender and all associated documents, including but not limited to attached, imbedded or provided during the tender process are confidential and must not be, disclosed or modified without express permission in writing from the States of Jersey.  All information provided by the States of Jersey is provided in confidence for the sole purpose of providing a competitive tender, and shall not be disclosed wholly or in part by the recipient to any other party without the States of Jersey’s prior written consent, and shall be held in safe custody by the recipient. |

This document shall be used by the States of Jersey as part of the formal assessment at Gateway One and Gateway Two. Information submitted shall be relied upon by the States of Jersey and form part of any agreement.

Tenderers shall respond to each of the requirements below with one of the following compliance statements:

* **Fully Compliant**
* **Partially Compliant**
* **Non-compliant**

In addition to a self-score compliance statement, Tenderers shall provide details and evidence to support their stated compliance level.

During the tender evaluation process, the evaluation panel will review the Tenderer’s compliance evidence and confirm agreement or otherwize.

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| Control # | Description | Status (Marked/ Information) | Word Count | Compliance Statement | Evidence |
| ***INVITATION TO TENDER*** | | | | | |
| 1. ***Introduction*** | | | | | |

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| 1. ***Background*** |

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| 1. ***Requirement Background*** | | | | | |
|  | Please confirm you have read and will comply with this section | Information | 250 |  |  |
| 1. ***Legal Requirements for Working in Jersey*** | | | | | |

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|  |  | Please confirm that you fully understand and will comply with this section and that compliance has been included within the commercial offer and pricing | Marked | 250 |  |  |  |

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| 1. ***Community Benefits*** |

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|  |  | Please confirm, with evidence that you have considered the potential for back to work opportunities.  Please confirm what these are and the timing  Please provide evidence that the Back to Work team have been contacted. | Marked | 250 |  |  |  |

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| 1. ***Specification and Scope of Work*** |

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|  | ***6.1***  **6.2**  ***6.2.2***  ***6.2.3***  ***6.3***  ***6.4***  **6.5**  **6.6**  **6.7**  **6.8**  **6.9** | Contract Period – Tenderers shall confirm that they have proposed two commercial offers. One for 7 years and one for 5 years plus the option to extend for a further two years. Two separate pricing spreadsheets will be required.  Detailed Statement of Requirements.(please see below)  Testing - Please confirm you have read and will comply with this section  Training – Tenders shall confirm that they will comply with the requirements and the training that will be provided under the agreement.  ***Specification Compliance Evidence. – see below***  Quality and Risk Management Strategies – Please provide copies of your quality and risk management strategies, how these are managed and when they are refreshed.  Key Performance Indicators (KPIs) – Please provide acceptance of the suggested KPI’s/ Please also indicate target values and suggest any others that may be appropriate.  Contract Management – Please confirm acceptance of this requirement along with the CV or any proposed individual you anticipate will fulfil this role  Exit – Please see below  Terms and Conditions – Tenderers are required to either:  Accept the model terms and conditions  Respond with a marked up version  Recommend their own model agreement, giving consideration to the commercial principles contained with the requirement  Supply Jersey – Tenders shall confirm compliance with this requirement | Information  Information  Information  Marked  Marked  Marked  Marked  Information  Marked  Marked | 250  250  250  500  1000  500  250  250  250  250 |  |  |  |

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| 1. ***Pricing:*** |

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|  |  | Please confirm that you have attached the completed pricing matrix with your tender  Please confirm acceptance of the milestone payment regime, or have suggested an alternative  Please confirm that all pricing in the £GBP  Please confirm that all prices exclude VAT and this will not be charged. | Marked | 300 |  |  |

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| 1. ***Tender Timetable*** |

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| 1. ***Evaluation Criteria*** |

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| 1. ***Instructions for Submitting a Response*** |

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| 1. ***Declaration Statements*** |

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|  |  | Please confirm you have read, understand and returned a completed Declaration Statement | Marked | 250 |  |  |  |

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| ***APPENDIX 1 – STATEMENT OF REQUIREMENTS*** |
| 1. **Invitation to Tender.** |

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| 1. **Introduction** |

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| 1. **Context** |

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| 1. **Functional Requirements** |

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| 1 | **First time identification**  Please provide full details as to how your proposed solution meets the requirements of this section | Marked | 1000 |  |  |
| 2 | **Subsequent identification**  Please provide full details as to how your proposed solution meets the requirements of this section | Marked | 1000 |  |  |
| 3 | **Digital Identity Service identifier**  Please provide full details as to how your proposed solution meets the requirements of this section | Marked | 1000 |  |  |
| 4 | **Detecting Duplicate Identities**  Please provide full details as to how your proposed solution meets the requirements of this section | Marked | 1000 |  |  |
| 5 | **Identity theft detection**  Please provide full details as to how your proposed solution meets the requirements of this section | Marked | 1000 |  |  |
| 6 | **Removal of identities**  Please provide full details as to how your proposed solution meets the requirements of this section | Marked | 1000 |  |  |
| 7 | **Core Attributes**  Please provide full details as to how your proposed solution meets the requirements of this section | Marked | 1000 |  |  |
| 8 | **Additional Attributes**  Please provide full details as to how your proposed solution meets the requirements of this section | Marked | 1000 |  |  |
| 9 | **Ongoing identification**  Please provide full details as to how your proposed solution meets the requirements of this section | Marked | 1000 |  |  |
| 10 | **Re-identification**  Please provide full details as to how your proposed solution meets the requirements of this section | Marked | 1000 |  |  |
| 11 | **Level of Identification**  Please provide full details as to how your proposed solution meets the requirements of this section | Marked | 1000 |  |  |
| 12 | **Method of Identification**  Please provide full details as to how your proposed solution meets the requirements of this section | Marked | 1000 |  |  |
| 13 | **Authentication token definition**  Please provide full details as to how your proposed solution meets the requirements of this section | Marked | 1000 |  |  |
| 14 | **Authentication token creation and issuance**  Please provide full details as to how your proposed solution meets the requirements of this section | Marked | 1000 |  |  |
| 15 | **Binding**  Please provide full details as to how your proposed solution meets the requirements of this section | Marked | 1000 |  |  |
| 16 | **Authentication token maintenance**  Please provide full details as to how your proposed solution meets the requirements of this section | Marked | 1000 |  |  |
| 17 | **Authentication token compromise detection**  Please provide full details as to how your proposed solution meets the requirements of this section | Marked | 1000 |  |  |
| 18 | **Authentication token revocation**  Please provide full details as to how your proposed solution meets the requirements of this section | Marked | 1000 |  |  |
| 19 | **Authentication process**  Please provide full details as to how your proposed solution meets the requirements of this section | Marked | 1000 |  |  |
| 20 | **Single Sign On**  Please provide full details as to how your proposed solution meets the requirements of this section | Marked | 1000 |  |  |
| 21 | **Authentication token enhancement**  Please provide full details as to how your proposed solution meets the requirements of this section | Marked | 1000 |  |  |
| 22 | **Authentication step-up**  Please provide full details as to how your proposed solution meets the requirements of this section | Marked | 1000 |  |  |
| 23 | **Level of authentication**  Please provide full details as to how your proposed solution meets the requirements of this section | Marked | 1000 |  |  |
| 24 | **Method of authentication**  Please provide full details as to how your proposed solution meets the requirements of this section | Marked | 1000 |  |  |
| 25 | **Consent to share data**  Please provide full details as to how your proposed solution meets the requirements of this section | Marked | 1000 |  |  |
| 26 | **Sharing of data**  Please provide full details as to how your proposed solution meets the requirements of this section | Marked | 1000 |  |  |
| 27 | **Types of attribute request**  Please provide full details as to how your proposed solution meets the requirements of this section | Marked | 1000 |  |  |
| 28 | **User view of data**  Please provide full details as to how your proposed solution meets the requirements of this section | Marked | 1000 |  |  |
| 29 | **User management actions**  Please provide full details as to how your proposed solution meets the requirements of this section | Marked | 1000 |  |  |
| 30 | **Linking attributes to RP records**  Please provide full details as to how your proposed solution meets the requirements of this section | Marked | 1000 |  |  |
| 31 | **User Journey**  Please provide full details as to how your proposed solution meets the requirements of this section | Marked | 1000 |  |  |
| 32 | **Optimal User Experience**  Please provide full details as to how your proposed solution meets the requirements of this section | Marked | 1000 |  |  |
| 33 | **Customer Service**  Please provide full details as to how your proposed solution meets the requirements of this section | Marked | 1000 |  |  |
| 34 | **Interfaces**  Please provide full details as to how your proposed solution meets the requirements of this section | Marked | 1000 |  |  |
| 35 | **Interaction with eGov Services Platform**  Please provide full details as to how your proposed solution meets the requirements of this section | Marked | 1000 |  |  |
| 36 | **Use of Standards**  Please provide full details as to how your proposed solution meets the requirements of this section | Marked | 1000 |  |  |
| 37 | **Digital Signatures**  Please provide full details as to how your proposed solution meets the requirements of this section | Marked | 1000 |  |  |

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| 1. **Non-Functional Requirements** |

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| 38 | **Data protection**  Please provide full details as to how your proposed solution meets the requirements of this section | Marked | 1000 |  |  |
| 39 | **AML/CFT**  Please provide full details as to how your proposed solution meets the requirements of this section | Marked | 1000 |  |  |
| 40 | **Independent Audit**  Please provide full details as to how your proposed solution meets the requirements of this section. Please also confirm that you acknowledge that this will be paid for by the successful tenderer. | Marked | 1000 |  |  |
| 41 | **Security Management**  Please provide full details as to how your proposed solution meets the requirements of this section, especially:   * approach and scope including copies of relevant certifications * The name and CV of the senior person within the Digital Identity Service organisation shall be responsible for the security of the service. | Marked | 1000 |  |  |
| 42 | **Security by Design**  The Digital Identity Service shall have been demonstrably designed and built to be secure. The Tenderer shall provide relevant architecture and design information as evidence of this.  Please provide full details as to how your proposed solution meets the requirements of this section | Marked | 1000 |  |  |
| 43 | **Security Standards**  The Digital Identity Service shall have appropriate security certifications for both the end-to-end service and specific security enforcing components within the service, as appropriate.  Examples of relevant certifications are ISO 27000, PCI DSS, Common Criteria and FIPS 140-2.  Copies of relevant certifications shall be provided.  The Tenderer shall also comply with the States of Jersey Security Standards, [SEC].  Please provide full details as to how your proposed solution meets the requirements of this section | Marked | 1000 |  |  |
| 44 | ***Risk based***  The security of the Digital Identity Service shall have been determined from a thorough risk assessment.  Ongoing risk assessments shall be performed by the Tenderer using an established risk management framework (e.g. ISO27005) and at appropriate intervals (at a minimum annually) to determine the appropriate security controls that should be employed by the service.  The ITT response should provide summary of key risks and primary controls that will be employed.  Please provide full details as to how your proposed solution meets the requirements of this section | Marked | 1000 |  |  |
| 45 | ***Independently Assessed***  The security of the Digital Identity Service shall be independently assessed. The Tenderer shall provide details of the type, scope and frequency of independent assessments performed.  These may include, for example, security audits and security testing.  The States of Jersey reserves the right to request further independent security assessments should the scope not be sufficient.  Please provide full details as to how your proposed solution meets the requirements of this section | Marked | 1000 |  |  |
| 46 | **Coverage**  The Digital Identity Service shall be able to perform identification on 90% of individuals aged 15 and over who are resident in Jersey (including residents with other nationalities) by the time it is fully live. This shall include ensuring that the individuals who use States of Jersey most frequently are supported.  The Digital Identity Service shall be able to perform identification on at least 75% of non-resident potential users of government services within 12 months of being fully live.  The service should also be able to perform identification on newcomers to the island from EU countries, potentially prior to their arrival in Jersey.  This implies ability to identification of individuals that are not physically located in Jersey.  Please provide full details as to how your proposed solution meets the requirements of this section | Marked | 1000 |  |  |
| 47 | **Availability**  The Tenderer shall provide details of their historic and target availability, expressed as a percentage. The Tenderer shall provide a justification of the claimed availability such as, for example, an overview of the infrastructural and operational measures employed.  Details should be provided on any unplanned outages experienced together with the recovery times achieved. | Marked | 1000 |  |  |
| 48 | **Throughput**  The Digital Identity Service shall be able to support the anticipated loads that will be generated. See section 5.2 below.  The Tenderer should provide details of throughput limits to their service and ability to scale the service appropriately. | Marked | 1000 |  |  |
| 49 | **Peak loads**  The Digital Identity Service shall be able to support the anticipated peak loads that will be generated. See section 5.2 below.  The Tenderer should provide details of peak load limits to their service and ability to scale the service appropriately. | Marked | 1000 |  |  |
| 50 | **Concurrency**  The Digital Identity Service shall be able to support the anticipated peak concurrent requests that will be generated. See section 5.2 below.  The Tenderer should provide details of peak concurrent request limits to their service and ability to scale the service appropriately. | Marked | 1000 |  |  |
| 51 | **Response times**  The Digital Identity Service shall detail their historic and target response times including:   * Technical response times for identification and authentication services from the perspective of the RP. This should include pertinent information regarding interfaces with RPs including, for example, whether APIs are synchronous or asynchronous. * End user response times from the perspective of the individual, including detailing any point in the delivery of services where the individual would be required to wait. | Marked | 1000 |  |  |
| 52 | **Single point of contact**  The Tenderer shall provide the States of Jersey with a single point of contact for the management and operation of the Digital Identity Service.  Ideally this should be a dedicated single point of contact. Where a dedicated single point of contact is not provided the Tenderer shall explain how it will ensure the States of Jersey receives responsive support. | Marked | 1000 |  |  |
| 53 | **Change management**  The Tenderer shall employ best practice change management processes. Details of these shall be provided. Where the Digital Identity Service is not specific to the States of Jersey, the Tenderer shall describe how changes will be managed to ensure that the States of Jersey are properly engaged in the change process and not adversely affected by changes made for other service users.  The States of Jersey has a template change management process as part of its standard contract.  Please confirm acceptance of this process. | Marked | 250 |  |  |
| 54 | **Incident management**  The Tenderer shall employ best practice incident management processes. Details of these shall be provided. Where the Digital Identity Service is not specific to the States of Jersey, the Tenderer shall describe how incidents will be managed to ensure that the States of Jersey receives responsive support.  The Tenderer shall detail their historic and target SLAs for resolving incidents.  The Tenderer should consider all incident types in their response including service and security issues. | Marked | 1000 |  |  |
| 55 | **Environments**  The Tenderer should describe the number of technical environments that they will operate (e.g. for development, test and production). This shall include describing how environments are segregated, the level of security control applied to each environment and how change management is performed across the environments. | Marked | 1000 |  |  |
| 56 | **Roles**  The Tenderer shall describe the operational roles and responsibilities within the Digital Identity Service including access controls, segregation of duties and use of dual controls where appropriate. | Marked | 1000 |  |  |
| 57 | **Testing**  The Tenderer shall describe its approach to testing including functional and non-functional testing, regression and ongoing testing. | Marked | 1000 |  |  |
| 58 | **Management reporting**  The Tenderer should provide details of the standard management reports they would provide to the States of Jersey.  In addition, the Tenderer should describe the level of support they would provide for bespoke reports to meet the States of Jersey’s specific requirements and any limitations on such reporting.  Management reports should include summary and detailed statistics on the usage of the service (e.g. usage of particular authentication methods, performance of particular identification methods and so on), feedback from users and performance against SLAs. | Marked | 1000 |  |  |
| 59 | **Security reporting**  The Tenderer should provide details of the standard security reports they would provide to the States of Jersey including, for example, identification and authentication failures (indicating malicious activity), detected cyber-attacks, availability of security systems, impact of new discovered vulnerabilities on the Digital Identity Service. | Marked | 1000 |  |  |
| 60 | **Service development**  The Tenderer will be expected to regularly brief the States of Jersey of the developments and changes it plans to make to the Digital Identity Service. This shall include providing advanced notice of planned maintenance periods with the right of veto from the States of Jersey.  The Tenderer may also receive requests from the States of Jersey to change or enhance the Digital Identity Service.  The Tenderer shall describe how such changes shall be managed in particular for changes that could negatively impact or limit the delivery of digital identity services to the States of Jersey. | Marked | 1000 |  |  |
| 61 | **Service Management Meetings**  The Tenderer shall support regular service review and planning meetings with management and operational stakeholders from the States of Jersey. | Marked | 250 |  |  |

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| 1. **STATES OF JERSEY INFORMATION** |

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| 62 | **Timescales**  The Digital Identity Service shall be available as follows:   * Q4 2017: Proof of Concept * Q1 2018: First live RPs * Q2 2018 onwards: Continued rollout to other services   Please provide full details as to how your proposed solution meets the requirements of this section | Marked | 1000 |  |  |
| 63 | **Future interoperability**  The Digital Identity Service should have the potential for future interoperability with the UK and EU digital identity schemes.  Please provide full details as to how your proposed solution meets the requirements of this section | Marked | 1000 |  |  |
| 64 | **Private sector reuse**  The Digital Identity Service should have the potential for re-use in the private sector, for example, by the financial services industry.  Please provide full details as to how your proposed solution meets the requirements of this section | Marked | 1000 |  |  |
| 65 | **Economic benefit to Jersey**  The Digital Identity Services may help position Jersey as an innovator and early adopter of technology.  The Digital Identity Service may provide commercial opportunities for the Jersey digital industry, such as export of IPR or provision of services. Tenderers are requires to respond to requirements 86-89. | Marked | 1000 |  |  |
| 66 | **Individuals**  The headline statistics relating to individuals that will use the Digital Identity Service are:   * ~125,000 potential users of government services including Islanders who are non-resident such as university students and people who have moved to the UK but are still entitled to access services in Jersey. * ~104,000 resident population * ~75% of personal customers hold a current valid passport. Jersey-born individuals have British passports. * ~40% (12,000) of pensioners are non-resident   A significant number of residents were born in other countries:   * Jersey: 50% * British Isles: 31% * Portugal / Madeira: 7% * Poland: 3% * Republic of Ireland: 2% * Other European country: 3% * Elsewhere: 4%   Additional statistics on the resident population and demographic data can be derived from the 2011 Census, which can be found here:  <https://www.gov.je/Government/Census/Census2011/Pages/index.aspx>  Please provide full details as to how your proposed solution meets the requirements of this section | Marked | 1000 |  |  |
| 67 | **Individuals with multiple identities**  As indicated above some individuals may have more than one identity, for example a personal customer identity and an occupational identity. Exact figures are not available at this point. It is assumed that this will affect less than 10% of the population and that the majority of affected individuals will only have 2 identities.  The priority of the States of Jersey is to support personal customer identities with a view to extending services to other identity types if technically and commercially viable.  Please provide full details as to how your proposed solution meets the requirements of this section | Marked | 1000 |  |  |
| 68 | **Number of Relying Parties**  Indicatively the States of Jersey anticipates the following range of RPs:   * The customer services portal which will be the means of accessing the services of a number of Indirect RPs * Parish systems including electoral, rates, driving licences, dog licences and gun licences. Some of these are available through a parish services portal (<https://services.parish.gov.je/>) * Direct RPs including CAESAR, jerseylaw.je, health, court registry, e-petitioning and potentially others.   The intention is to allow the Digital Identity Service to be used beyond government to provide greater utility to individuals and additional value to the Tenderer.  Please provide full details as to how your proposed solution meets the requirements of this section | Marked | 1000 |  |  |
| 69 | **Hours of Service**  It is envisaged that the Digital Identity Service should be available 24x7. The States of Jersey will be willing to consider appropriate maintenance windows.  Customer service support may only be required during normal service usage hours, as agreed with the States of Jersey.  Please provide full details as to how your proposed solution meets the requirements of this section | Marked | 1000 |  |  |
| 70 | **Identification volumes**  The identification volumes will be determined from the population size and planned rollout given above, together with periodic re-identification.  It is anticipated that the States of Jersey will work with the chosen Tenderer to find an optimal plan for onboarding individuals.  Please provide full details as to how your proposed solution meets the requirements of this section | Marked | 1000 |  |  |
| 71 | **Authentication volumes**  The authentication volumes will be determined by the population size and the growth in usage of the service. Typically, individuals are expected to access States of Jersey services several times per year for customer-facing services.If the usage of the Digital Identity Service extends into the private sector, personal customer usage may increase to weekly.  Occupational access to States of Jersey services (for example by Medical Professionals and Agents) could occur multiple times per day.  Please provide full details as to how your proposed solution meets the requirements of this section | Marked | 1000 |  |  |
| 72 | **People Directory**  The States of Jersey is in the process of establishing a single directory of personal customers (referred to as the “People Directory”) that will include core attribute data.  The Digital Identity Service shall be capable of integrating with the People Directory.  Appendix A explores how the People Directory and Digital Identity Service could interoperate.  Please provide full details as to how your proposed solution meets the requirements of this section | Marked | 500 |  |  |
| 73 | **Other Directories**  In the future, other directories may be established for non-customer identity types (e.g. a business directory, a register of medical practitioners).  The Digital Identity Service shall be capable of integrating with the other directories, following a similar model to the People Directory.  Please provide full details as to how your proposed solution meets the requirements of this section | Marked | 500 |  |  |
| 74 | **Other Data Sources**  Other data sources which could leveraged by the Digital Identity Service include the driving license database (which includes photographs of drivers) and the electoral roll.  Please provide full details as to how your proposed solution meets the requirements of this section | Marked | 500 |  |  |

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| 1. **TENDER SPECIFIC INFORMATION** |

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| 75 | **On-boarding**  The Tenderer shall describe how they intend to on-board individuals in a manner that ensures a rapid take-up of the service.  This shall include any marketing support that the Tenderer can provide and examples of how onboarding has been achieved elsewhere. | Marked | 500 |  |  | |
| 76 | **User migration**  In some cases, individuals will have existing digital access credentials (e.g. legacy user IDs and passwords). The Tenderer shall describe how they will support the migration of those individuals to the Digital Identity Service. | Marked | 500 |  |  | |
| 77 | **Ongoing development**  The Tenderer shall explain how they will evolve and enhance their service over time, especially to support new identification methods and authentication tokens.  This shall include obtaining feedback from users, that is used to continually improve the service. | Marked | 500 |  |  | |
| 78 | **Track record**  The Tenderer shall provide details of case studies and reference implementations relevant to the States of Jersey including, for example, implementation of government-to-citizen services. | Marked | 500 |  |  | |
| 79 | **Dependencies of the States of Jersey**  As part of any service boundary, the Tenderer shall detail any dependencies it will have on the States of Jersey for the provision and operation of the Digital Identity Service and where applicable, the cost of the Tenderer to meet those dependencies on behalf of the States of Jersey. Examples include:   * States of Jersey being required to provide face-to-face identification support. * States of Jersey being required to host all or part of the service * States of Jersey being required to provide customer or counter services * APIs required to access States of Jersey data   Provision and operation of a trusted national root certificate authority (for a PKI based Digital Identity Service). | Marked | 500 |  |  | |
| 80 | **Governance**  The States of Jersey envisage several potential approaches to the delivery and operation of the Digital Identity Service, such as:   * An on-premise Digital Identity Service that is specific to the States of Jersey * A hosted Digital Identity Service that is specific to the States of Jersey * A Digital Identity Service that is not specific to SoJ but to some extent shared with other users.   In all cases the Tenderer should explain the proposed governance arrangements for the Digital Identity Service. | Marked | 500 |  |  | |
| 81 | **Roadmap**  All Tenderers shall describe their future roadmap. For new solutions, yet to achieve maturity or scale, this shall include details of the strategy to achieve maturity and scale. | Marked | 500 |  |  | |
| 82 | **Continuity**  The Tenderer shall describe the arrangements they would put in place, in the event that they are no longer able to support the Digital Identity Service being proposed. | Marked | 500 |  |  | |
| 83 | **Commercial model**  The annual charge for the scheme over a seven-year period must be estimated (based on a user take-up model provided within Appendix Four to the ITT). This must include the charge to Jersey of initial and ongoing development, implementation, independent assessment against standards, initial and ongoing verification, issuance of identities (including any physical aspect such as a card), integration, initial and ongoing security, ongoing management and support (including helpdesk etc.). States of Jersey staff costs must be included and calculated with reference to the Jersey civil service pay scale (<https://www.gov.je/SiteCollectionDocuments/Working%20in%20Jersey/GD%20Civil%20Service%20pay%20scales%20pay%20scales%20JM%2007032017.pdf>) Where costs for any commercial 3rd party services will be incurred these should be detailed and included. | Marked | 500 |  |  | |
| 84 | **Liability Model**  The Tenderer shall describe their approach to liability including defining clearly the level of liability the Tenderer will accept and for what. The description shall include considering liabilities relating to identification, authentication and authorisation, as well as those relating to the protection of data.  The Authority is particularly interested in the level of liability the successful tenderer will accept for incorrectly identifying individuals as well as the overall security of the solution.  The Authority is very alert to the sensitivity of both the proposed service and the data that it will authenticate and enable to be accessed and wishes to fully understand the liability models being proposed.  Where Tenderers wish to significantly limit their liability, additional consideration should be given to steps that can be taken to mitigate the additional risks this may present to the States of Jersey. | Marked | 500 |  |  | |
| 85 | **Digital Jersey Engagement**  The States of Jersey has a Digital Policy Framework, which sets out six main objectives  · a thriving digital sector  · digital skills for all  · advanced digital infrastructure  · government digital transformation  · robust cyber security  · secure data protection  Further information can be found at <http://digitalpolicy.gov.je/>  In support of these objectives, the States of Jersey have created Digital Jersey. Established in 2012, Digital Jersey is the principal driver of government efforts to establish Jersey as an internationally recognisable centre for the digital industries. One of Digital Jersey’s primary aims is to foster growth in digital employment, increase the sector’s local value and build brand awareness.  Further information can be found at <https://www.digital.je/>  The States of Jersey recognises that there is potential for bidders to explore and, where appropriate, leverage and further develop Jersey’s inherent digital capabilities.  To this end, tenderers are required to contact Digital Jersey to explore the value that may be accrued by engaging with or developing inherent skills.  Tenderers shall include evidence of this engagement within their tender. | Marked | 500 |  |  | |
| 86 | **On-island Presence**  Tenderers shall confirm and provide detail of whether they believe there is any potential to establish a presence within Jersey with the objective to create digital capabilities and economic benefit for the Island. If so, details of the timing, scope and accrued benefits shall be provided. | Marked | 1000 |  |  | |
| 87 | **Partnership Working**  Tenders shall provide details of whether, after full consideration, there is any potential for working with potential local capabilities and skills, recognising that the overall responsibility for any contract and end-to-end service integrity will be retained by the main contractor. | Marked | 1000 |  | |  |
| 88 | **Investing in Jersey**  In the event that Tenderers have identified that there is potential for local engagement, then full details shall be provided confirming the likely scope, value and term of any engagement and whether the bidder believes this could represent wider potential to the sub-contractor(s) beyond any potential agreement resulting from this tender. | Marked | 1000 |  | |  |
| 89 | **Strategic Synergy**  Bidders are required to confirm and explain how they can support the strategic objectives of the States of Jersey. They are also required to confirm any price premium that is being incurred to underpin these innovations and the demonstrable benefits that are anticipated. | Marked | 1000 |  | |  |
|  | **Appendix A, B and C**  Please confirm you have read and understood these appendices. | Marked | 250 |  | |  |